

Every Thing Goes (ETG)

REPORT

[Week 1]



Reporting

DISCLAIMER: **I prefer to** report back to the group honestly and unfiltered. This truthfulness often means being quite forthright and will sometimes seems harsh. I do this to *cut to the chase, push through the clutter* and *to create movement and motivate* to the best of my ability. This personal **preference** is by no means a reflection or any judgement of an individual's personality, the group in general, and should be viewed as a means to an end, which is to generate an increased profit for the three stores in the group where: *EVERY THING GOES*.

Breuk Iversen





Research

- ◆ Search Google online sources about Ganas. ✓
- Listen to Jim and Nadette speak about the stores.
- Find out hard numbers so we can all track results. ✓
- ◆ Produce a report of the findings after the first week. ✓





Planning

Propose a few different approaches for marketing. Of the three businesses, I suggested working on the **Book Cafe** (208). For historical reasons, we are working on the **Clothing Store (140)** instead.

The **Furniture Store(s)** are being placed on the back burner so we can ISOLATE issues, address them (one by one), and then stress test ideas and executions, and as soon as possible.



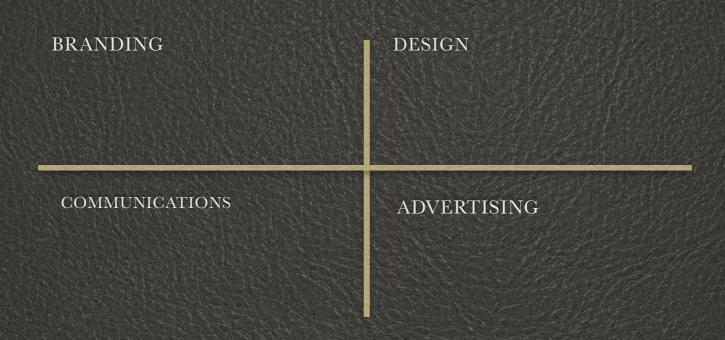


Methodology

* ISOLATE each individual store as to test the following methods. Then recommend minor renovation(s). These may create an additional improvement expenses through labor (FTE) and renovation materials.

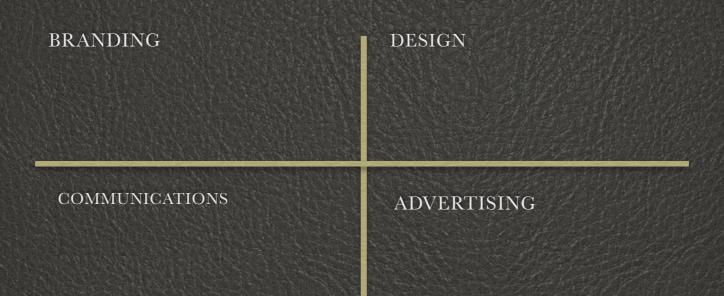


1) The opportunity to visit all three stores was illuminating. Here is an honest perception of the Clothing Store (140); as outsider and customer. 2) A full picture of peer to peer reviews will be compiled for week 2.



The rating system is from 1-25 points, 25 being the highest and 0 being the lowest, for each quadrant making 100 the highest overall score.

3) The Clothing Store (140) has many great qualities and by far the most interesting and unique aspect, beside the exterior and building itself are the CLOTHING RACKS. Suggest: Keep those!



Current Score (Clothing Store (140)



BRANDING

10

DESIGN

9

COMMUNICATIONS

15

ADVERTISING

Overall Score: 41 anything below a 50 would be a business that is costing rather than profiting.



Propose 140

* Purchase or bring a) white paint (a); brushes and cleaning supplies, drop cloths, etc..., b) Linseed oil for the wood (racks), c) additional shelving, d) Have a Green Tea party and bring all the used bags down to 140, place used tea bags under racks for a week or two. Green tea will remove and lift odors from the carpeting, clothes, walls and wood.



Suggested lift (Clothing Store (140)



BRANDING

- 1) Place ETG mission and purpose first and foremost.
- 2) Test Brand copy on website and Instagram.
- 3) redo flyers

DESIGN

- 1) Paint walls
- 2) Clean and oil racks
- 3) Remove smell (green tea)
- 4) Arrange Store by decade
- 5) Use Vanilla or Peach scents

COMMUNICATIONS

- 1) Finish Brand testing
- 2) re-Train staff
- 3) Create GIFTING incentives
- 4) tables and chairs outdoors
- 5) provide snacks
- 6) open up convo for boxing

ADVERTISING

- 1) rename Instagram accounts
- 2) Train staff on hashtags
- 3) train staff on incentives
- 4) locate Instagram partners
- 5) designer items on Shopify
- 6) Do maps of Bay St. area.

What is the net gain expected with these modifications to (140)?

BRANDING

DESIGN

Intangible

Tangible

COMMUNICATIONS

ADVERTISING

Intangible

Tangible

Adjusted Score (Clothing Store (140)



BRANDING

18

DESIGN

12

COMMUNICATIONS

22

ADVERTISING

21

Overall Adjusted Score: 73 anything above a 50 point score shows a business that is profiting rather than losing.



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